

**FROM: Sam Henderson,
Executive Manager
OANM**

TO: OANM members

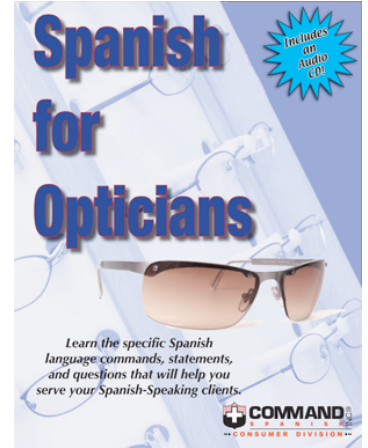
**RE: Special Negotiated
Discount to OANM
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With *Spanish for Opticians*, you will be able to do the following in Spanish:

- Welcome and receive clients
- Use courtesy expressions
- Express numbers from 0 to 2000
- Collect personal, medical, and insurance information
- Assist a client in selecting and fitting glasses
- Accept glasses for repair and/or adjustments
- Help clients choose the right contact lenses
- Finalize a sale

Special Features of the Book:

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- No prior knowledge of Spanish required
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- Job-specific language for opticians
- Reviewed by practicing opticians and native Spanish speakers
- Accompanying audio CD
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- Unique Command Spanish[®], Inc. phonetic encoding
- Cross-cultural information
- Glossary specific to eyes and eye care
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Spanish for Opticians contains 56 pages with over 250 phrases, commands and questions related to eyewear and optician services.

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